



Supplier Frequently Asked Questions

If our rate for a Project Manager 3 is \$121.19 per hour, then our payment from CAI would also be for \$121.19 per hour. Is this correct?

Yes, unless you have signed up for the 15 day payment option (1% fee). No other fees are charged by CAI.

For placements that are grandfathered in until 9/30 and/or hours expiration, will the fee charged by the current provider persist?

CAI is unable to give advice on any fees charged by the current provider.

If the State previously approved non-standard rates for resources through the current provider, will these rates transfer, without an exception, on April 4? Will these rates continue to be accepted, without an exception, if contracts are renewed after the transition to CAI?

Rates for engagements that the State determines will transition into the program will be determined by the State and based on the work to be performed.

What is the rate exception process under CAI?

Supplier rates are not to exceed based on the rates listed in the requirements.

Will you please clarify the contract payment terms?

The terms in the subcontractor agreement are accurate (15 days + 1% fee, or 45 days). CAI will not wait for payment from the State to pay suppliers, unless the State is experiencing payment delays greater than 90 days due to a budget impasse or similar events resulting in open-ended payment delays.

Section 1.2 of the contract references penalties that can flow down to the subcontractor. The SLA's are listed in Appendix C. Are the penalties fee-based? If so, what fees will be assessed?

No, the fees are revenue based.

Could you please confirm that ICHAT will be the only system subcontractors will be required to use for background checks?

An ICHAT background check is required for each engaged resource. Individual business areas may have additional background checks and those requirements will be listed on the job requirements.



The insurance requirements for the CAI contract are different from what was previously required. Why?

The State revised their insurance requirements between the signing of the previous contract, and the signing of this contract with CAI. The requirements within the CAI contract match what is currently required by the State.

How will time will be recorded, submitted, approved and paid?

Engaged resources will submit their time into the PeopleFluent system on a weekly basis in the form of timesheets. These timesheets will then be reviewed and approved/rejected by the agency Time Approver. All approved time will be paid according to the payment terms selected in the subcontractor agreement.

My resource requires supporting documentation for their H-1b petition. Who should I contact?

Please contact the CAI Contract Manager associated with the engagement. No State of Michigan personnel should be contacted for supporting documentation.

I have a question regarding my resource's engagement.

Please contact the CAI Contract Manager associated with the engagement.